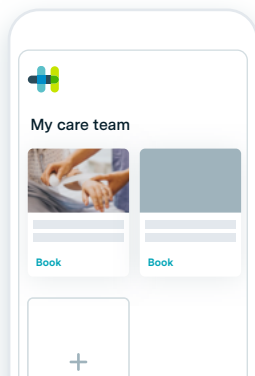


Patient Connect Essentials

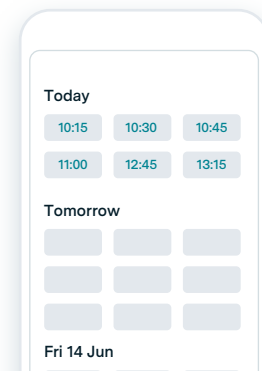
Patient Connect Essentials is our entry-level subscription offering practices basic access to the HealthEngine Network. Your practice will still have a full profile, minus the additional search and booking functionality that comes with our paid tiers.

Appointment visibility

Appointments published on the HealthEngine Online Booking System are available to your patients once they save your practice to their My Care Team on the app

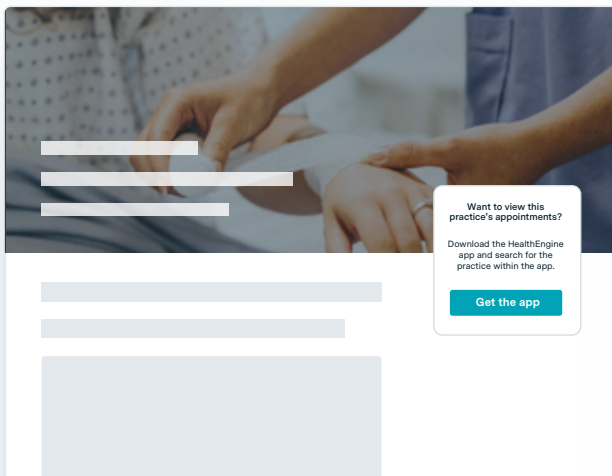


Your practice appears on the app homepage under *My Care Team*



Your patients can click through to view and book available appointments at your practice

Your appointment times will not be visible on your profile on the HealthEngine website. Existing patients who visit your HealthEngine web profile will be prompted to download the app to view your available appointment times.



Patient Connect Essentials

Your existing patients will be directed to the app to view and book your available appointments



Patient Connect – Paid tiers

Both new and existing patients will be able to view and book your available appointments directly from your profile

Search visibility

Your practice will only be visible to a patient that searches directly for it (by name) on the HealthEngine Network. This means you won't be visible to the over 70% of patients who search HealthEngine by speciality or location.

Results

Results

Patient Connect Pricing

Patient Connect	Essentials	Plus	Premium	Advanced
	Free Per practice per month	\$55 Per practice per month + Usage fee per new patient	\$75 Per practice per month + Usage fee per new patient	Custom Per practice per month + Usage fee per new patient
Network				
Network profile	✓	✓	✓	✓
Phone enquiries	✓	✓	✓	✓
Existing online patient bookings	✓	✓	✓	✓
New online patient bookings		✓	✓	✓
Higher search position		✓	✓	✓
Special offers			✓	✓
Capped new patient cost			✓	✓
Support				
Self serve	✓	✓	✓	✓
Basic support		✓	✓	✓
Dedicated Customer Success Manager			✓	✓
Custom support & Integration				✓